



ARROYO LIMITED TIRE WARRANTY PLAN

This warranty applies only to tires purchased in the United State on or after October 01, 2018

This Limited Warranty is made by WTD (Wholesale Tire Distributor) & applies to the Arroyo passenger & light truck tires listed on the summary of Limited Warranty Coverage Chart. The original purchaser is entitled to the benefits of this limited warranty unless a warranty exclusion applies or the purchaser has failed to comply with this Limited Warranty's use, maintenance, or tire rotation requirements. This warranty applies only to tires purchased on or after October 01, 2018

"A. Eligibility for Limited Warranty Coverage

You must be the original purchaser on or after October 01, 2018 of a warranted tire & the tire must have been continuously installed on the vehicle on which it was first installed. Your sales receipt is your proof of purchase & the vehicle upon which the tire was originally installed. This limited tire warranty is not transferable to another vehicle or to another person. This warranty does not cover tires installed on a commercial vehicle or a vehicle put in commercial use. To be & remain eligible for the Tread Life portion of your Limited Warranty, you must present proof that you have rotated the Arroyo tire, in accordance with the prescribed rotation pattern, at least every 3,000 - 4,000 miles following installation. For your convenience, the prescribed tire rotation pattern & a space to record the date & frequency of rotation is provided at the end of this Limited Warranty Booklet."

"B. Materials and Workmanship Warranty

Selected Arroyo tread patterns (indicated in the warranty chart of this document) are warranted against defects in materials and workmanship and will be replaced free of charge within the first 2/32" wear of original usable tread life, or within 6 months from the period of purchase, whichever comes first. After the 100% replacement term expires and the tire is still within 60 months from the manufacturing date, credit will be determined by the percentage of original tread depth remaining on the tire. Any additional costs of mounting, balancing, installation charges, shipping, and any applicable sales tax or use taxes are not covered."

"C. Limited Mileage Warranty

Selected Arroyo tread patterns (indicated in this document) are manufactured to protect against premature tread wear. If a tire reaches the end of its usable tread life (2/32") before the stated mileage warranty (indicated in this document) the original purchaser will be issued a comparable Arroyo Tire on a pro-rata basis, based on the percentage of remaining usable tread depth down to the remaining 2/32" tread depth. Tread must be worn down evenly across the face of the tread. In order to maintain this limited warranty, all tires must be rotated at least every 3,000-4,000 miles. Any additional costs of mounting, balancing, installation charges, shipping, and any applicable sales tax or use taxes are not covered. Documentation is required showing alignment, tire rotation records, along with date of installation and removal to maintain tread wear warranty. Tires MUST be rotated 3,000-4,000 miles. Tread must be worn down evenly across the face of the tread."

"D. Exclusions Not Covered Under This Limited Warranty

- Tires used on RVs (recreational vehicles), Motor Homes, Trailers, or tires used in commercial service.
- Tires that are used in a staggered application where tires on the back of the vehicle are a different size than those on the front.
- Any tire that has any brand information, sizes, or the D.O.T. identification numbers removed intentionally.

- Ride complaints after the first 2/32" of tread wear or replacement of 3 or more tires from the same vehicle will not be accepted.
- Premature/irregular wear due to vehicle mechanical deficiencies.
- Failure to rotate the tires at recommended intervals.
- Road hazard damage including cuts, snags, bruises, punctures, tire repair, impact breaks, etc. (Select tires indicated in this document have coverage under the Arroyo Tire Road Hazard Policy.)
- Any tires on any vehicle that are registered and normally operated outside the U.S.
- Any damage from over/under inflation, tire overloading, fire, theft, and any defective mechanical condition of the vehicle.
- Any damage from incorrect tire mounting/dismounting/ balancing, any incorrect tire application, water or any other material trapped inside the tire during tire mounting.
- Any racing or other misapplication of tire to improper road conditions.
- Environmental ozone or weather cracking after 48 months from tire manufacture date.
- Any accident, fire, chemical corrosion, tire alteration, vandalism, abuse, or running on a flat tire.
- Any tires worn beyond the tire bar wear indicators and less than 2/32".
- Uneven wear in which the tread groove difference is 2/32" or more across the face of the tire.
- Any loss of time or use, inconvenience, any incidental or consequential damage.
- Flat spotting caused by improper storage or brake lock."

"F. Road Hazard Warranty

Arroyo Brand Tires sold in the US by authorized Arroyo Tire dealers, are assigned a Road Hazard Warranty that protects the consumer against non-repairable damage caused by puncture, snag, cut, bruise or impact break. Typical road hazards are nails, glass, potholes and other debris. If a road hazard damage occurs in the first 6 months of ownership, or first 2/32nds whichever comes first, a replacement will be made with a comparable Arroyo Tire 100% free of charge. If a road hazard damage occurs within the 12 months of purchase or when the tire reaches its first 50% of usable tread depth (4/32nd) whichever comes first, Arroyo Tire Dealer will reimburse 50% of their original costs. Under all circumstances, the cost of mounting, balancing and any other service charges including applicable taxes are required to be paid by the consumer.

What is not covered under the Road Hazard Replacement Program?

- A tire that has failed or damaged due to an accident.
- A tire that has failed or damaged due to vandalism.
- A tire that has repairable damage under Rubber Manufacturers Association (RMA) standards.
- A tire that has failed or damaged due to commercial use.
- A tire that has failed or damaged due to racing or off-road use.
- A tire that has failed or damaged due to the use of snow chains or studs.
- A tire that has failed or damaged due to irregular wear caused by mechanical issues.
- Tires transferred from the vehicle that they were originally installed on.
- A tire that is past 2 years from the date of purchase or first 50% of tread wear, whichever comes 1st.- Run-flat tires are not in the scope of this warranty."



LIMITED TIRE WARRANTY REGISTRATION NUMBER (To be completed at the time of purchase:)

Date: _____ Odometer: _____

Customer Information:

Name: _____

Address: _____

City: _____ State: _____

Phone No.: _____

Vehicle Information:

Year: _____ Make/Model: _____

Tire Brand Purchased: _____

Tire Size/Pattern: _____

Recommended Tire Pressure Front: _____ PSI

Recommended Tire Pressure Rear: _____ PSI

DOT No. Information:

Tire #1 _____

Tire #2 _____

Tire #3 _____

Tire #4 _____

Tire Removal Information:

Date: _____ Odometer: _____

Dealer Name: _____

Dealer Address: _____

Dealer Signature: _____

IMPORTANT Tire Owner – Keep this page as part of your limited warranty claim. (invoice) must be submitted to an authorized Arroyo Tire Dealer

1. The information on this page must be completed to validate any limited warranty claim.
2. In the event of a limited warranty claim, this information and proof of purchase (copy of invoice) must be submitted to an authorized Arroyo Tire Dealer.

MILEAGE WARRANTY ADJUSTMENT TABLE

Percent WTD pays per original warranty mileage on Arroyo Tires*

Mileage up to	30,000	40,000	50,000	Mileage up to	30,000	40,000	50,000
1000	97%	98%	98%	26000	13%	35%	48%
2000	93%	95%	96%	27000	10%	33%	46%
3000	90%	93%	94%	28000	7%	30%	44%
4000	87%	90%	92%	29000	3%	28%	42%
5000	83%	88%	90%	30000	0%	25%	40%
6000	80%	85%	88%	31000		23%	38%
7000	77%	83%	86%	32000		20%	36%
8000	73%	80%	84%	33000		18%	34%
9000	70%	78%	82%	34000		15%	32%
10000	67%	75%	80%	35000		13%	30%
11000	63%	73%	78%	36000		10%	28%
12000	60%	70%	76%	37000		8%	26%
13000	57%	68%	74%	38000		5%	24%
14000	53%	65%	72%	39000		3%	22%
15000	50%	63%	70%	40000		0%	20%
16000	47%	60%	68%	41000			18%
17000	43%	58%	66%	42000			16%
18000	40%	55%	64%	43000			14%
19000	37%	53%	62%	44000			12%
20000	33%	50%	60%	45000			10%
21000	30%	48%	58%	46000			8%
22000	27%	45%	56%	47000			6%
23000	23%	43%	54%	48000			4%
24000	20%	40%	52%	49000			2%
25000	17%	38%	50%	50000			0%



ARROYO COMMERCIAL TIRE LIMITED WARRANTY

This warranty applies only to tires purchased in the United State on or after October 01, 2018



ARROYO COMMERCIAL TIRE - LIMITED WARRANTY

LIMITED WARRANTY Arroyo Radial TBR (Truck and Bus Radial) Tire Limited Manufacturers Warranty January 1, 2017 TO OBTAIN AN ADJUSTMENT · You must present the tire to be adjusted to a current Arroyo Commercial TBR Tire Dealer. (Please visit our dealer locator on our website at www.arroyotires.com). Tires replaced on an adjustment basis become the property of Arroyo. · You must pay for taxes, fees or any additional services you order at the time of adjustment. · No claim will be recognized unless submitted on a Arroyo claim form (supplied by the Arroyo Commercial TBR Tire Dealer), completely filled out and signed by you, the owner of the tire presented for adjustment, or your authorized agent. FOR SERVICE ASSISTANCE OR INFORMATION a. First contact the nearest Authorized Arroyo Commercial TBR Tire Dealer. b. If additional assistance is required: · Visit our website at www.arroyotires.com. · E-mail The Arroyo Customer Relations Department at info@arroyotires.com or · Write to: Arroyo Customer Assistance Service Department 4490 Ayers Ave., Vernon, CA 90058.

ELIGIBILITY FOR WARRANTY COVERAGE

You are eligible for the benefits of this warranty if you meet all the following criteria: · You are the owner or authorized agent of the owner of new Arroyo Light Truck Radial or radial medium TBR tires. · Your tires bear Department of Transportation (DOT) prescribed tire identification numbers and are not branded "NA" (Not Adjustable). · Your Arroyo TBR tires have been used only on the vehicle on which they were originally installed according to the vehicle manufacturers or Arroyo's recommendations. · Your tires were purchased on or after September 1, 2022.

COVERAGE UNDER THIS WARRANTY AND DURATION

a. 50% FREE REPLACEMENT WARRANTY If any Arroyo TBR tire covered by this warranty becomes unserviceable due to a defect in workmanship or material during the first 50% of the original tread life (calculated by subtracting one-half (½) the difference between the original new tire tread depth and 2/32" from the original new tire tread depth), then Arroyo will reimburse the cost of a replacement Arroyo TBR tire to you, plus the cost of mounting and balancing as follows: · The defective Arroyo tire must be replaced with a comparable new Arroyo tire by an authorized Arroyo TBR tire dealer. · Costs of mounting and balancing will be refunded up to a maximum of \$16.00 per tire. · Applicable taxes and fees will be the responsibility of the owner of the vehicle. · 50% free replacement applies to first quality tires only. Blemished, Non-Adjustable (stamped on tire), retreads or road hazard tires are specifically excluded.

b. PRORATED TIRE REPLACEMENT Arroyo TBR tires covered by this warranty that become unserviceable due to a defect in workmanship or material during the life of the original usable tread (down to 2/32" remaining usable tread), will be reimbursed to the owner on a prorated basis. You pay only for the mounting, balancing, taxes and fees. HOW TO CALCULATE THE PRORATED AMOUNT The replacement price will be calculated by multiplying the current Arroyo "predetermined price for adjustment" or current advertised selling price at the adjustment location (whichever is lower) by the percentage of usable original tread that has been worn off at the time of adjustment. You pay for mounting, balancing, and amount equal to the full current Federal Excise Tax and any other applicable taxes and fees for the comparable new Arroyo replacement tire. PRORATED REIMBURSEMENT EXAMPLE If your disabled tire had an original 16/32" of usable tread depth and is worn to 8/32" of usable tread remaining you have used 50% and therefore must pay 50% of the predetermined price for adjustment or advertised selling price of a comparable tire, plus an amount equal to the full current Federal Excise Tax applicable to the comparable new replacement tire at the time of adjustment. If the price of the comparable tire is \$400.00, the cost to you would be \$200.00 plus Federal Excise Tax, mounting, balancing and any other applicable taxes.

DEFINITION OF A COMPARABLE TIRE A "comparable" new Arroyo tire may either be the same line of tire or, in the event that the same tire is not available, a tire of the same basic construction and quality with a different sidewall or tread configuration. If a higher priced tire is accepted as replacement, the difference in price will be at an additional charge to you. Any replacement tire provided pursuant to this warranty will be covered by the Arroyo warranty in effect at the time of replacement.

c. WHAT THIS WARRANTY DOES NOT COVER Irregular wear or tire damage due to: · Road hazards (including punctures, cuts, snags, impact breaks, etc.) · Wreck, collision, or fire. · Improper inflation, overloading, high speed spinup, misapplication, misuse, negligence, racing, chain damage, or improper mounting or demounting. · Mechanical condition of the vehicle. · Ride disturbance after the first 2/32" treadwear or due to damaged wheels or any vehicle condition. · Any tire intentionally altered after leaving a factory producing Arroyo tires to change its appearance (example: white inlay on a black tire). · Tires with weather cracking which were manufactured five (5) or more years prior to are not covered. · This limited warranty is applicable only in the United States and any tire used or equipped on a vehicle registered or operated outside the U.S. are not covered by this warranty. · Tire branded or marked "Non-Adjustable" (N/A) or "Blemished" (Blem), or previously adjusted. Failure, damage, or irregular wear due to: · Accident or vandalism, improper misalignment, wheel imbalance, faulty shocks or brakes; · Mechanical condition of vehicle, including misalignment, wheel imbalance, faulty shocks or brakes; · Misapplication of tire, use of improper inner tube; · Alteration of the tire or addition of alien material or transfer from one vehicle to another; · TBR tire failed due to faulty retreading or material. · Cost of mounting and balancing service except as noted above. · Loss of time or use, inconvenience, or any incidental or consequential damages. · Material added to a tire after leaving a factory producing Arroyo tires: (example: tire fillers, sealants, or balancing substances). If the added material is the cause of the tire being removed from service, the tire will not be adjusted. · Loss of time, inconvenience, loss of use of vehicle, incidental or consequential damage.

ARROYO 5 YEAR CASING WARRANTY Effective April 19, 2017 all Arroyo casings with a DOT manufactured date as of the 1st week in January 2017 will be warranted for workmanship and materials at 100% through the original life of the tire and the first retread for a period of five years from the manufactured date indicated in the DOT #. If an authorized Arroyo dealer examines the casing and finds such a defect Arroyo will reimburse the owner for the casing according to the following schedule: YOUR LEGAL RIGHTS Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusions may not apply to you. No representative or dealer has authority to make any representation, promise, or agreement on behalf of Arroyo, except as stated herein. Any tire, no matter how well constructed, may fail in service or otherwise become unserviceable due to conditions beyond the control of the manufacturer. Under no circumstances is this a representation that a tire failure cannot occur. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. This limited warranty is applicable only in the United States and its territories. END OF WARRANTY A tire has delivered its full original tread life and the new tire coverage ends when the tread wear indicators become visible or 5 years from the date of manufacture as indicated by the DOT # or the date of purchase (proof of purchase required is the customers invoice). Without proof of purchase the DOT date of manufacture will be used. Arroyo casings will continue to be warranted beyond the new tire coverage for a period of 5 years from the DOT date of manufacture or the date of purchase as indicated above. SAFETY WARNINGS Serious injury or property damage may result from: · TIRE FAILURE DUE TO UNDERINFLATION/ OVERLOADING. Follow the owner's manual or tire placard in vehicle. · TIRE FAILURE DUE TO EXCESSIVE HIGH SPEED. Follow the owner's manual or tire placard in vehicle. · EXPLOSION OF TIRE/RIM ASSEMBLY DUE TO IMPROPER MOUNTING. Only specially trained persons should mount tires. · FAILURE TO MOUNT RADIAL TIRES ON APPROVED RIMS · FAILURE TO DEFLATE SINGLE OR DUAL ASSEMBLIES COMPLETELY BEFORE DISMOUNTING. · TIRE SPINNING. On slippery surfaces such as snow, mud, ice, etc., do not spin tires in excess of 35 mph (55 km/h), as indicated on the speedometer. Personal injury and severe damage may result from excessive wheel spinning, including tire disintegration or axle failure.

CASING CREDIT - Tires returned for ride complaints, balance issues or out of round are excluded from this warranty if they are worn past 2/32" from the original tread of the new tire. A) Casings of Arroyo Commercial Truck tires are warranted for workmanship and material related conditions through the life of the first **one retread or 5 years** from the date of manufacture, whichever comes first. B) If an examination shows that a casing of an Arroyo Commercial Truck tire was deemed not retreadable due to a workmanship or material related condition, WTD will give credit as follows: All 17.5 inch rim sizes: \$15.00 All 19.5 inch rim sizes: \$25.00 255/70R22.5, 275/70R22.5: \$40.00 11R22.5, 12R22.5, 295/75R22.5, 295/80R22.5: \$50.00 11R24.5, 285/75R24.5: \$50.00